From: Joseph A Coyle To: Microsoft ATR Date: 1/2/02 7:56pm **Subject:** Microsoft Settlement

The long awaited settlement of this case is within reach. Now is not the time to let it slip away.

As a small user out here in the real world, and from that perspective, I see Microsoft as a benevolent dictatorship. Yes they dominate the industry but, every time they take on a new market, that market improves. And for me, that's a good thing. Like it or not, Microsoft is the engine that drives the industry. They are the push (and in all too many cases the pull).

Their competitors are holding the industry back. Through lack of imagination and energy, they sit on ideas and innovations. Through complacency, they fail to hear the wakeup call until it's too late. No wonder they are frightened when they see Microsoft coming.

Joe

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